

INVITATION to 19th APQC - Bali

It is our great pleasure to hold the 19th Asia Pacific Quality Conference (APQC) which will take place in Sanur Paradise Plaza Hotel, Bali, Indonesia from 6 - 9 October 2013.

The annual conference is an excellent event where delegates from many countries can share experience and learn from each other.

It will be a fruitful event in Sanur - Bali where International Experts and the winner of GPEA will make presentation in Quality & Productivity Innovation and Performance Development.

The 19th Asia Pacific Quality Conference will be held in Indonesia being hosted by Indonesia Quality & Productivity Management Association (IQPMA) in collaboration with Asia Pacific Quality Organization (APQO) and will be supported by Asian Productivity Organization (APO) and Ministry of Manpower and Transmigration of Republic of Indonesia, and Wahana Kendali Mutu (WKM)

We warmly invite you to participate in the 19th APQC in Sanur Paradise Plaza Hotel - Bali from October 6 to October 9, 2013. Bali is one of the famous tourism destination with term as the Goddess Island.

Looking forward to your participation and sharing at the conference.



Mr. Toha Rosadi
APQC Chairman



Mr. Suwahono
APQC Honorary Chairman

Mr. Shan Ruprai JM
APQO President

Conference Outline

- The 19th Asia Pacific Quality Conference 2013, Bali - *Indonesia
- "The Importance of Quality & Productivity Innovation in the Global Market".
- Date: 6 – 9 October , 2013
- Venue: Sanur Plaza Paradise Hotel

Date	Morning	Afternoon	Evening
Oct 6 (Sun)		Registration	Coctail Reception Welcome International Delegates Conference Welcome Dinner APQO International Awards GPEA 2013
Oct 7 (Mon)	Registration Opening Session Plenary Session 1 Plenary Session 2	Session A Session B	
Oct 8 (Tue)	Session C Session D	Session C Session D	
Oct 9 (Wed)	Industrial Visit and Tour		





**19th ASIA PACIFIC
QUALITY
CONFERENCE**
6-9 OCTOBER 2013 - BALI, INDONESIA

19th APQC 2013 Objectives

- Share knowledge on best practices
- Identify future trends
- Learn breakthrough productivity methodologies, tools and techniques to enable business excellence, and
- Network and exchange ideas, knowledge and skills, experiences, on service excellence, continuous improvement and innovation by team works.



APQC has successfully led the promotion of yearly international conference in the Asia Pacific. Sharing of scientific and technical advances in quality is done through these conferences and at APQC annual meetings hosted by Core Council Member Countries.

The APQC were held in: 1st China (1985), 2nd Korea (1988), 3rd New Zealand (1991), 4th Malaysia (1994), 5th Philippines (1996), 6th Korea (1998), 7th Arizona (2000), 8th China (2002), 9th Mexico (2003), 10th Philippines (2004), 11th Vietnam (2005), 12th Australia (2006), 13th China (2007), 14th Teheran (2008), 15th Mexico (2009), 16th Nepal (2010), 17th Singapore (2011), and 18th Srilanka (2012).

The 19th APQC will be held in Indonesia being hosted by Indonesia Quality & Productivity Management Association (IQPMA) during 6 - 9 October 2013 at Sanur, Bali, Indonesia.

The theme of this event "The Importance of Quality & Productivity Innovation in the Global Market" is for the quality professionals and

enthusiasts to provide a foundation of growth and state-of-art discipline of quality.

Who should attend?

CEOs, COOs, directors, senior leaders, department heads, heads of operating units, senior managers, professionals, practitioners from all businesses, industries and non profit organizations.

Call for Papers

You are cordially invited to participate in the 19th International Conference on Quality 2013 and we would like to call for papers.



Papers are invited on any of the following themes:

- Leadership and Strategic Management
- Total Quality Management
- Resource Management
- Performance Excellence
- Management System Certification
- Innovation in Quality Excellence
- Six Sigma and Lean Production
- Corporate Governance
- Quality in Service Sector
- Quality in Development Sector
- Quality in Education
- Quality in Health Care

Fees

Before August 30, 2013	Speaker	500 USD / person	Including access to all sessions, welcome reception, Delegation Pack, Proceeding in CD-ROM, Conference Handbook
	Participant	540 USD / person	
After August 30, 2013	Speaker	540 USD / person	
	Participant	590 USD / person	
Industrial Visit and Tour on Oct 9, 2013	100 USD / person		Including lunch in traditional place

Remark: APQO Current Member 500 USD / person.

Payment of Registration:

The registration fee should be paid in USD in full amount by bank transfer to the secretariat bank account as follows:

A/C Holder : Asosiasi Manajemen Mutu dan Produktivitas Indonesia (AMMPI)
 A/C number : 122.000.611.316.4
 Swift code : BMRIIDJA

The payment receipt should be sent to the secretariat by email to apqc.iqma@ammpi.org

Fax : +6221 7203350

DATE

6th-9th October 2013



VENUE

**Sanur Paradise Plaza
 Convention Centre
 Sanur, Bali - Indonesia**



Program Overview

Sunday, 6 October 2013

- Registration, Welcome Dinner, APQO/GPEA Awards Ceremony

Monday, 7 October 2013

- Plenary Session, Keynote Addresses and Best Practices Concurrent Sessions

Tuesday, 8 October 2013

- Plenary Session, Best Practices Concurrent Sessions and Closing Ceremony

Wednesday, 9 October 2013

- Industrial Visit / Tour.

Plenary Sessions

There are four plenary sessions and themes as follows:

- Innovation and Service Excellence
- Business Excellence
- Future Trends of Quality and Productivity to overcome global market
- Strategy & Approaches for Quality & Productivity Innovation, Global Performance Excellence Experience.

Best Practice Concurrent Sessions

There are four best practice concurrent session and themes as follows:

- Methodologies, Tools and Techniques for Innovation, Productivity and Quality
- Productivity Measurement and Analysis at the Enterprise level
- Productivity Techniques for Small and Medium Enterprises
- Workforce Development and Productivity.

Workshop / Seminar

Pre & post conference workshop / seminar will be announced soon.

INFORMATION

- Call for Paper :

The abstract of paper contains not more than 250 words written in English, should be submitted by June 30, 2013.

The Organizing Committee will notify if the paper is accepted or rejected by July, 15, 2013.

- Final Paper for Presentation in Power Point:

Written in English, should be submitted by August 30, 2013.



CONTACT

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6-9 OCTOBER 2013 - BALI, INDONESIA

**“The Importance of
Quality and
Productivity Innovation
in the Global Market”**

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BALI,
INDONESIA**

Definet Visit <http://www.pcpplitmenger.com>

Organized by:



INDONESIA QUALITY & PRODUCTIVITY
MANAGEMENT ASSOCIATION



ASIA PACIFIC QUALITY ORGANIZATION